# SOLUTION ROADMAP

Concepts & Business Models for food safety issues in Kenya by team Food Africa



IMPACT Building an eco-system of testing & certification services available to everyone IMPACT Including all stakeholders through freemium and premium services

IMPACT Data-driven approach, simulating strategic decisions and improved learning by including blockchain and Al technology

The steppingstone of a business model was created during the Nairobi Innovation Week with academia, private sector and public sector. This roadmap is building further on this creative process. We have woven the broad spectrum of creative solutions into this roadmap.



# Step one: an ecosystem of testing services

#### Why

During our fieldtrip we found that testing quality and aflatoxin levels is not a standard practise within the food industry. Because of this, consumers do not know which producs are safe or not. There are some stakeholders who test their products on a regualar basis. This enables them to improve the quality of their product, however, when we look at the overall food systems and their safety this is not enough . Introducing testing at an affordable pricing for all stakeholders in the food industry is needed to control en improve food quality standards.

#### What & How

1. Providing the testing service for the producer companies with realible single platform for all the actors publishing the testing data to the public.

2. Providing the follow-up consulting service to improve the quality of foods for the companies which failed to prove the safety of food.

3. Picking up random samples and testing the reliability of labs in the public market and publishing the testing results for the public in the platform that are positive for the providers, meaning that the products contain low aflatoxin levels

#### Contents

- 1. The key insights the solution is based on
- 2. The service concept visualised
- 3. The service map



### **Key insights**



# Service concept - phase 1





The free service offers a listing of overall rankings of producers & providers who have good results.



Producers pay a fee for the testing services and in return they receive their test results. With good results they get listed on the platform. With poor results they get access to education to improve their practises.

### An example of the service





Organizations can search for more detailed safety records to make sure they collaborate with responsible providers.



Consumers can search for food producers & brands safety levels. They can also find information about the effects of toxins in food and tips on how to minimise their toxin consumption.

\* Positive test results: we mean they only affect the providers positively. This means low aflatoxin levels.

# Service Concept - phase 2





The freemium service offers a simple search by company name & offers access to the food safety certification levels of all Kenyan providers.



The premium service provides access to a detailed listings of all testing history of listed organisations.

### An example of the service





Premium users can see the history of all testing results from all listed providers.



Freemium users can see the level of certification of all listed brands & companies.

### Service Map - phases 1 & 2



\* Positive test results: we mean they only affect the providers positively. This means low aflatoxin levels.

Key Partners	Key Activities	Value Proposi	tion	Customer Relationships	Customer Segments
<ol> <li>The Kenyan food safety control system</li> <li>KEBS</li> <li>NFSCC</li> <li>Food Safety experts</li> <li>Our company</li> <li>University professors</li> <li>NGO program</li> <li>Extension service providers</li> <li>Media</li> <li>Respected news outlets</li> <li>Food Magazine</li> <li>Influencers</li> </ol>	Listing & Contacting possible labs for Aflatoxin testing Building a matching platform Collecting data and creating partnerships with existing labs and producers Media campaign & community activities Preparing consulting service package for offered services	<ul> <li>Farmers and feed producers can equally have convenient access to aflatoxin testing under affordable price</li> <li>Farmers and feed producers can demonstrate safety food and advertise to consumers</li> <li>Transparent testing result enables local consumers to identify products that are low in aflatoxins</li> <li>Extension service enables farmers and feed producers to produce more food low in aflatoxins resulting in selling</li> </ul>	Aflatoxin safe product promotion via media campaign & community efforts [Extension service] Consulting service and propose partnership option for Aflatoxin safe products	<ul> <li><b>1.Farmers and Feed</b></li> <li>Middle scale</li> <li>Large scale</li> </ul> <b>2.Testing labs</b> <ul> <li>Own testing labs</li> <li>University labs</li> <li>Research institute labs</li> <li>Private labs</li> </ul> <b>3.Consumers</b> <ul> <li>Maize and milk consumers</li> <li>Farmers</li> <li>Food processing company</li> </ul>	
	<i>Key Resources</i> Testing labs system Initial capital to launch Legal & regulation experts Food safety experts	more		<b>Channels</b> Digital platform Food Safety community using App Public & authority organizations	
Cost Structure - Product development cost - Labor cost - Operation cost			<b>Revenue Streams</b> - Testing fee incurred to farmers & producers - Sponsorship from private company, NGO emphasizing with vision - Non-refund budget from development program funds i.e. Finnish government		

- Operation costCommunity building activitiesTesting fee charged by the labs

- Non-refund budget from development program funds i.e. Finnish government research budget for international cooperation
   Subscription fee for testing labs to use our platform in long-term

# Step two: including all stakeholders in the value chain

#### Why

All the stakeholders don't have a proper way of finding potential business partners through the food value chain.

#### What & How

Providing single matchmaking platform where all the actors can register their information and find their business partner based on the given information. The matchmaking platform also provides the extentional information for premium users, including the partner recommendation and reviews of business partners as well as supporting services to help in planning the collaboration, contracting and safe transactions.

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### **Key insights**



# Service Concept: Farm-





The free service offers a limited number of matches per day.



Premium service includes an unlimited number of matches with suitable stakeholders. Premium members get access to extra features such as statistics as well as access to in-depth evaluations of other stakeholders.

### An example of the service





Organizations can look for new collaboration partners. Farmmatch offers an easy way to set up new partnerships.



Especially small scale farmers can use Farmmatch to find middlemen or other necessary stakeholders to make sure they can sell their produce for a set price, at the right time.

### **Service Map**



<ul> <li>Key Partners</li> <li>1. The Kenyan food safety control system</li> <li>KEBS <ul> <li>NFSCC</li> </ul> </li> <li>2. Food Safety experts</li> <li>Our company</li> <li>Uni professors</li> <li>NGO program</li> <li>Extension Program</li> </ul> <li>3. Media <ul> <li>Respected news outlets</li> <li>Food Magazine</li> <li>Influencers</li> </ul> </li>	Key ActivitiesBuilding the matching systemAl algorithms for result recommendationsTesting pricing modelLaunching campaignMaintaining database and algorithm to ensure high quality in matchesKey ResourcesHigh tech workforceRich NetworkLegal expertsExperts and outside partners to 	value chain can other for eithe nonbusiness p [Business Parti Stakeholders co opportunities v analyzed recor partnership an technology fro [Advice Partne Stakeholder ca available resou		Customer RelationshipsApp review & feedbackCustomer care servicesPromotion campaignTrial packageChannelsDigital platformSeminars & conferencesFood Safety community using the ApplicationAgriculture & farming communities	<ul> <li>Customer Segments</li> <li>Farmers</li> <li>Feed producers</li> <li>Food &amp; dairy companies</li> <li>Testing labs &amp; quality control companies</li> <li>Brockers</li> <li>Retailers</li> <li>Supplement agriculture product &amp; services companies</li> <li>Government agencies, NGO, Experts</li> <li>Consumers</li> </ul>
<ul> <li>Cost Structure</li> <li>Product development cost</li> <li>Labor cost</li> <li>Operation cost</li> <li>Community building activities</li> </ul>			<ul> <li>Revenue Streams</li> <li>Paid subscription revenue stream (Like Tinder+, paid users can get more valuable information and unlimited matches that bring value into their businesses)</li> <li>Sponsorship from development project &amp; corporates</li> </ul>		

# Step three: data-driven solutions to improve learning

#### Why

Lack of access to transparent information across the food supply chain, including information about the stakeholders, quality testing data, pricing data etc. Data-driven learning to build resilience in strategic decisions. This may be useful in the changing systems and even weather conditions.

#### What & How

Providing access to all the data gathered in single data platform from the previous two stages, and publishing the data to all the participants.

In addition, offering extentional services to the premium users, i.e. the consulting service for the longterm profitability based on the farmers resources and goals.

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### Key insights



## **Service Concept**





The free service offers access to all accumulated data from previous stages of development.



Producers pay a fee for the testing services and in return they receive their test results. With good results they get listed on the platform. With poor results they get access to education to improve their practises.

### An example of the service





Organizations can access in-depth expert data.



Farmers can use the platform to explore their options around farming as well as get tips on how to best make the change from one crop or farming method to another.

### **Service Map**



<ul> <li>Key Partners</li> <li>1. Food Safety experts</li> <li>Our company</li> <li>Uni professors</li> <li>NGO program</li> <li>Extension Program</li> <li>2. Media</li> <li>Respected news outlets</li> <li>Food Magazine</li> <li>Influencers</li> <li>3. Bank, Investors, VC</li> </ul>	<ul> <li>Key Activities</li> <li>Build up expertise and algorithm for farming simulation service</li> <li>Creating the models and algorithms for forecasting and analysing geographical data and weather patterns</li> <li>Communicate the benefit of changing farming practices</li> <li>Building relationship with supported stakeholders from</li> </ul>	trustworthy stakeholders chain for use The platform simulation s	n will open all the information of s in the whole value ers. n will provide ervices for improving g crop/food and	Customer Relationships Facilitates network & partnerships for farming development such as investor, bank, sustainability program, climate change management etc. Video tutorials and checklists to support changes in farming	<ol> <li>Farmers</li> <li>Feed producers</li> <li>Food &amp; dairy companies</li> </ol>
4. Development Program 5. Global development institutions tackling climate change	ecosystem <b>Key Resources</b> Farming practices experts High tech workforce Legal experts Accurate geographical and weather data			<b>Channels</b> Digital Platform In person consulting service Development projects Farming communities	
<ul> <li>Product development cost</li> <li>Labor cost</li> <li>Operation cost</li> <li>Community building activities</li> <li>Pattern or expert research publication</li> </ul>			<ul> <li>Revenue Streams</li> <li>Paid subscription revenue stream</li> <li>Paying users can get consultancy service for farming plan and execution by simulation technology.</li> <li>Sponsorship from development project &amp; corporates</li> <li>Income from collaboration partners that the service brings business</li> </ul>		

